

**AGENDA of the
Portfolio Committee: Protection Services
17 November 2015
(Also the agenda for the Mayoral Committee Meeting: 25 November 2015)**

**2.
OPERATIONAL PLAN: HOLIDAY SEASON 2015/2016: PROTECTION SERVICES**

5/20

**N J Michaels
20 October 2015**

(028) 313 8054

Corporate Head Office

1. Executive Summary

The purpose of the report is to inform Council of the operational plan to be implemented in order to ensure that the Directorate: Protection Services effectively manages and maintains safety and security at public facilities and public roads by means of traffic, fire and law enforcement activities during the period 1 December 2015 to 25 January 2016 (the holiday season).

2. Service Delivery and Budget Implementation Plan - IGNITE

Directorate: Protection and Security Services
Protection and Security Services

3. Compliance with Strategic Priority

Creation and maintenance of a safe and healthy environment

4. Delegated Authority

Executive Mayor

5. Legal Requirements

None

6. Background/Introduction/Discussion/Motivation/Proposal/Evaluation

The Protection Services Directorate has proven to effectively rendering services over the previous holiday seasons in terms of fire safety education, speed enforcement, public transport, emergency response, highway patrol, informal trading, animal control and intervention services, traffic in general and enforcement of the municipal by-laws.

The directorate achieved this through the commitment and efforts of dedicated staff working with all stakeholders internally as well as externally sharing one common vision of safety for all.

The actions/activities listed in the attached Operational Plan for the holiday season: 2015/16 complements the basic services that are already in place. It

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will however concentrate more intensely on the public places, public roads and Blue Flag beaches in the area. Staff will be employed to maintain the international standards set by the Blue Flag Committee.

It is important that the Directorate: Protection Services works closely with the South African Police Service to minimise crime and opportunities for violations of the law. To improve communications a Joint Operational Centre will be established to function during the holiday season. This will minimise response times to incidents and maximise communication during operations.

Furthermore the staff deployed over this period will be closely and effectively monitored by commanders. Weekly statistics will be submitted. Any serious incidents will be reported immediately to the relevant senior commanders, relevant Director, Municipal Manager and Executive Mayor.

7. Financial Implications

Overtime for permanent staff

8. Staff Implications

Permanent staff.

9. Comments from other Departments, Divisions and Administrations

None

10. Annexure

Annexure A: Operational plan: Holiday Season 2015/2016

RECOMMENDATION:

that the content of the Operational Plan: Holiday Season 2015/2016 which is to be executed by the Directorate: Protection Services, **be noted**.

RESPONSIBLE OFFICIAL :

N MICHAELS

TARGET DATE FOR IMPLEMENTATION :

1 DECEMBER 2015

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**5/20
N J Michaels (028) 313 8054 Corporate Head Office
20 October 2015**

**THIS MATTER SERVED BEFORE THE PORTFOLIO COMMITTEE ON
17 NOVEMBER 2015, WHICH COMMITTEE SUPPORTED THE
RECOMMENDATION**

RESPONSIBLE OFFICIAL : N MICHAELS

TARGET DATE FOR IMPLEMENTATION : 1 DECEMBER 2015



**OVERSTRAND MUNICIPALITY
DIRECTORATE : PROTECTION SERVICES
OPERATIONAL PLAN : HOLIDAY SEASON 2015 - 2016**

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PROTECTION SERVICES: OPERATIONAL PLAN: HOLIDAY SEASON 2015 - 2016

1. PURPOSE

The purpose of the operational plan is to create a general sense of safety and security especially at the beaches, central business districts, parks and other public spaces in the whole of Overstrand jurisdiction for the period from 1 December 2015 to 25 January 2016.

2. OVERVIEW

This pro-active operational plan and the commitment of officials is important for effective and efficient protection services by local government. Staff has the required expertise and commitment to work under difficult circumstances to perform their duties.

3. OBJECTIVES

The main objective is to improve the relationship between law enforcement agencies and the community in order to create a safer environment. This can be accomplished by the following:

- 3.1 Increase law enforcement during the festive season with a zero tolerance approach.
- 3.2 Reduce criminal activities at the beaches and in the communities.
- 3.3 Create opportunities for communities to get involved in anti-crime initiatives.
- 3.4 Pamphleteering of safety tips on how to reduce the possibility of being a victim.
- 3.5 Involve young people in these areas in alternative activities to crime.
- 3.6 Re-inforce law enforcement initiatives.
- 3.7 Involve fire services to demonstrate force.
- 3.8 Create a visible law enforcement presence.
- 3.9 Establish a joint operational centre (JOC) which will assist the Protection Services Directorate to co-ordinate effective responses to and managing of emergencies.

4. PARTNERSHIPS

A good working relationship with the following external parties is of importance:

- 4.1 SAPS
- 4.2 NSRI
- 4.3 Life Saving clubs
- 4.4 Neighbourhood Watch & Community Policing Forum
- 4.5 Security Companies
- 4.6 National Prosecuting Authority
- 4.7 Provincial Traffic

5. OPERATION DURING HOLIDAY SEASON

As the majority of holiday makers will concentrate mainly on the beaches, the following main beaches and riversides have been identified:

- 5.1 Pearly Beach
- 5.2 Gansbaai

PROTECTION SERVICES: OPERATIONAL PLAN: HOLIDAY SEASON 2015 - 2016

- 5.3 Stanford (King Street)
- 5.4 Grotto beach (Blue Flag)
- 5.5 Voëlklip Beach
- 5.6 Kammabaai
- 5.7 Sandbaai
- 5.8 Onrusrivier
- 5.9 Hawston (Blue Flag)
- 5.10 Kleinmond (Blue Flag)
- 5.11 Palmiet
- 5.12 Betty's Bay
- 5.13 Hangklip
- 5.14 Pringle Bay
- 5.15 Rooiels

Staff will be deployed at the above mentioned beaches and all efforts will be done to also adhere to the strict rules and conditions of the Blue Flag beaches. The Overstrand By-law relating to Streets, Public Places and the prevention of Public Nuisances will be enforced to ensure safety of all beach goers.

6. POSSIBLE THREATS

- 6.1 Lost children
- 6.2 Public violence
- 6.3 Intimidation
- 6.4 Assault
- 6.5 Robbery
- 6.6 Theft of/from motor vehicle
- 6.7 By-law offences
- 6.8 Traffic congestions
- 6.9 Drug related offences
- 6.10 Poaching
- 6.11 Drownings
- 6.12 Illegal trading
- 6.13 Alcohol on the beaches
- 6.14 Dogs on beaches
- 6.15 Vandalism
- 6.16 Road Safety
- 6.17 Driving whilst under the influence of alcohol and/or drugs
- 6.18 Taxis:
 - 6.18.1 Illegal taxi operators
 - 6.18.2 Unauthorised vehicles
 - 6.18.3 Unauthorised routes
 - 6.18.4 Operating licences
 - 6.18.5 Conflict on routes and ranks
 - 6.18.6 Moving violations
 - 6.18.7 Bad driver behaviour
 - 6.18.8 Safety of commuters

PROTECTION SERVICES: OPERATIONAL PLAN: HOLIDAY SEASON 2015 - 2016

- 6.19 Overload Control Management
- 6.20 Fires & Fireworks

7. LEGISLATION

- 7.1 Criminal Procedure Act, No. 51 of 1977
- 7.2 Fire Brigade Services Act, No. 99 of 1987
- 7.3 Regulations of several acts
- 7.4 By-laws of the Overstrand Municipality
- 7.5 National Road Traffic Act, No. 93 of 1996
- 7.6 National Land Transport Act, No. 5 of 2009
- 7.7 Other relevant municipal legislation and policies

8. INSTRUCTIONS

- 8.1 Members are to be neatly dressed in uniform.
- 8.2 Members are to be fully equipped
- 8.3 Members must be in possession of adequate Sec 56 and Sec 341 notices.
- 8.4 Arrested persons and exhibits must be taken to the respective police stations.
- 8.5 Intervention by members are to be swift and co-ordinated.
- 8.6 Action by staff against the public are to be within the law and beyond reproach.
- 8.7 Staff must give their full co-operation to other law enforcement agencies.
- 8.8 A zero tolerance approach will be maintained by all staff.

9. ADMINISTRATION AND CONTROL

Command and control is of the utmost importance. Grid plans for special events and holidays and applications for overtime are to be submitted in advance.