

**AGENDA of the  
Portfolio Committee: Protection Services  
21 November 2017  
(Also the agenda for the Mayoral Committee Meeting: 29 November 2017)**

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**2.  
OPERATIONAL PLAN: HOLIDAY SEASON 2017/2018 : DIRECTORATE:  
PROTECTION SERVICES**

2/1

**N J Michaels  
11 October 2017**

**(028) 313 8054**

**Corporate Head Office**

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**1. Executive Summary**

The purpose of this report is to inform Council of the operational plan to be implemented in order to ensure that the Directorate: Protection Services effectively manages and maintains safety and security of public facilities and public roads by means of traffic, fire and law enforcement activities during the period 1 December 2017 to 25 January 2018 (Festive Season).

**2. Service Delivery and Budget Implementation Plan - IGNITE**

Directorate: Protection and Security Services  
Protection and Security Services

**3. Compliance with Strategic Priorities**

Creation and maintenance of a safe and healthy environment

**4. Delegated Authority**

Executive Mayor

**5. Legal Requirements**

Constitution of the Republic of South Africa, 1996  
All applicable Municipal By-laws

**6. Background/Discussion/Evaluation/Conclusion**

**Background**

The Protection Services Directorate has proven to effectively rendering services over the previous holiday season in terms of fire safety education, speed enforcement, road safety, public transport, emergency response, high way patrol, informal trading, animal control and intervention services, traffic in general and enforcement of municipal by-laws.

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The directorate achieved this through the commitment and efforts of dedicated staff working with all stakeholders both internally and externally, sharing one common vision of safety for all.

The actions/activities listed in the attached Operational Plan for the holiday season: 2017/2018 complements the basic services that are already in place. It however concentrates more intensely on the Public Places, Public Roads and Blue Flag Beaches in the area. Staff will be employed to maintain the international standard set by the Blue Flag Committee.

It is important that the Directorate: Protection Services works closely with the South African Police Service to minimise crime and opportunities for violations of the law. To improve communications a Joint Operational Centre will be established to function during the holiday seasons. This will minimise response times to incidents and maximise communication during operations.

Furthermore the staff deployed over this period will be closely and effectively monitored by commanders. Weekly statistics will be submitted. Any serious incidents will be reported immediately to the relevant Senior Commanders, Director, Municipal Manager and Executive Mayor.

**7. Financial Implications**

Overtime for permanent staff

**8. Staff Implications**

Permanent Staff

**9. Comments from other Departments, Divisions and Administrations**

None

**10. Annexures**

Annexure A: Operational Plan: Holiday Season 2017/2018

**RECOMMENDATION:**

that the content of the Operational Plan: Holiday Season 2017/2018 which is to be executed by the Directorate: Protection Services, **be noted.**

**RESPONSIBLE OFFICIAL :**

**N MICHAELS**

**TARGET DATE FOR IMPLEMENTATION :**

**1 DECEMBER 2017**

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11 October 2017**

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**THIS MATTER SERVED BEFORE THE JOINT PORTFOLIO COMMITTEE ON  
21 NOVEMBER 2017, WHICH COMMITTEE SUPPORTED THE  
RECOMMENDATION**

**RESPONSIBLE OFFICIAL :**

**N MICHAELS**

**TARGET DATE FOR IMPLEMENTATION :**

**1 DECEMBER 2017**



OVERSTRAND MUNICIPALITY

DIRECTORATE: PROTECTION SERVICES

OPERATIONAL PLAN: HOLIDAY SEASON 2017 - 2018

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DIRECTORATE: PROTECTION SERVICES

OPERATIONAL PLAN: HOLIDAY SEASON 2017 - 2018

## 1. PURPOSE

The purpose of the operational plan is to create a general sense of safety and security especially at the beaches, central business districts, parks and other public spaces in the whole of Overstrand jurisdiction in the period from 01 December 2017 to 25 January 2018.

## 2. OVERVIEW

This pro-active operational plan and the commitment of officials are important for effective and efficient protection services by local government. The staff has the required expertise and commitments to work under difficult circumstances to perform their duties.

## 3. OBJECTIVES

The main objective is to improve the relationship between law enforcement agencies and the community in order to create a safer environment. This can be accomplished by the following:

- 3.1 Increase law enforcement during the festive season with a zero tolerance approach.
- 3.2 Reduce criminal activities at the beaches and in the communities.
- 3.3 Create opportunities for communities to get involved in anti-crime initiatives.
- 3.4 Pamphleteering of safety tips on how to reduce the possibility of being a victim.
- 3.5 Involve young people in these areas in alternative activities to crime.
- 3.6 Re-inforce law enforcement initiatives
- 3.7 Involve fire services to demonstrate force
- 3.8 Create a visible law enforcement presence.
- 3.9 Safeguarding of municipal assets and effective beach monitoring and control
- 3.10 To maintain or rather improve the quality of operations in Blue Flag Beaches
- 3.11 Establish a joint operational centre (JOC) which will assist the Protection Services Directorate in coordinating effective responses to and managing of emergencies.



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#### 4. PARTNERSHIPS

A good working relationship with the following external parties is of importance:

- 4.1 SAPS
- 4.2 NSRI
- 4.3 Life Saving Clubs
- 4.4 Neighbourhood Watch & Community Policing Forum
- 4.5 Security Service Companies
- 4.6 National Prosecuting Authority
- 4.7 Provincial Traffic

#### 5. OPERATION DURING HOLIDAY SEASON

As the majority of holiday makers will concentrate mainly on the beaches, the following main beaches and riversides have been identified:

- 5.1 Pearly Beach
- 5.2 Gansbaai
- 5.3 Stanford (King Street)
- 5.4 Grotto Beach (Blue Flag)
- 5.5 Voelklip Beach
- 5.6 Kammabaai
- 5.7 Sandbaai
- 5.8 Onrusrivier
- 5.9 Hawston (Blue Flag)
- 5.10 Kleinmond (Blue Flag)
- 5.11 Palmiet
- 5.12 Betty's Bay
- 5.13 Hangklip
- 5.14 Pringle Bay
- 5.15 Rooiels

Staff will be deployed at the above mentioned beaches and all efforts will be done to also adhere to the strict rules and conditions of the Blue Flag Beaches. The Overstrand By-law relating to Streets, Public Places and the prevention of Public Nuisances will be enforced to ensure safety of all beach goers.



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## 6. POSSIBLE THREATS

- 6.1 Lost Children
- 6.2 Public violence
- 6.3 Intimidation
- 6.4 Assault
- 6.5 Robbery
- 6.6 Theft of/from motor vehicle
- 6.7 By-law offences
- 6.8 Traffic congestions
- 6.9 Drug related offences
- 6.10 Poaching
- 6.11 Drowning's
- 6.12 Illegal trading
- 6.13 Alcohol on the beaches
- 6.14 Dogs on beaches
- 6.15 Vandalism
- 6.16 Road Safety
- 6.17 Driving whilst under the influence of alcohol and/or drugs
- 6.18 Taxis:
  - 6.18.1 Illegal taxi operators
  - 6.18.2 Unauthorised vehicles
  - 6.18.3 Unauthorised routes
  - 6.18.4 Operating licences
  - 6.18.5 Conflict on routes and ranks
  - 6.18.6 Moving violations
  - 6.18.7 Bad driver behaviour
  - 6.18.8 Safety of commuters
  - 6.18.9 Overload Control Management
- 6.19 Overload Control Management
- 6.20 Fires and Fireworks
- 6.21 Crowd control at Lagoons
- 6.22 Illegal after hour parking guards



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## 7. LEGISLATION

- 7.1 Criminal Procedure Act No.51 of 1977
- 7.2 Fire Brigade Services Act No.99 of 1987
- 7.3 Regulations of several acts
- 7.4 By-laws of the Overstrand Municipality
- 7.5 National Road Traffic Act No.93 of 1996
- 7.6 National Land Transport Act No.5 of 2009
- 7.7 Other relevant municipal legislation and policies

## 8. INSTRUCTIONS

- 8.1 Members are to be neatly dressed in uniform.
- 8.2 Members are to be fully equipped.
- 8.3 Members must be in possession of adequate Sec 56 and Sec 341 notices.
- 8.4 Arrested persons and exhibits must be taken to the respective police stations.
- 8.5 Interventions by members are to be swift and co-ordinated.
- 8.6 Action by staff against the public is to be within the law and beyond reproach.
- 8.7 Staff must give their full co-operation to other law enforcement agencies.
- 8.8 A zero tolerance approach will be maintained by staff.

## 9. ADMINISTRATION AND CONTROL

Command and control is of the utmost importance. Grid plans for special events and holidays and applications of overtime are to be submitted in advance.



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DIRECTORATE: PROTECTION SERVICES

OPERATIONAL PLAN: HOLIDAY SEASON 2017 - 2018

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