

PORTFOLIO COMMITTEE :

COMMUNITY SERVICES

Chairperson :

Cllr G Cohen

Committee Members :

**Cllrs J Orban, C May,
V Pungupungu & S Kalolo**

PORTEFEULJEKOMITEE :

GEMEENSKAPSDIENSTE

Voorsitter :

Rdl G Cohen

Komiteelede :

**Rdle J Orban, C May,
V Pungupungu & S Kalolo**

COMMUNITY SERVICES PORTFOLIO COMMITTEE
GEMEENSKAPSDIENSTE PORTEFEULJEKOMITEE

23 March 2021

I N D E X

ITEM

PAGE
NUMBER

APPLICATIONS FOR LEAVE OF ABSENCE

**STATEMENTS AND COMMUNICATIONS BROUGHT FORWARD BY THE
CHAIRPERSON**

- | | | |
|-----------|--|-----------|
| 1. | PERFORMANCE REPORT: BASIC SERVICE DELIVERY WITHIN THE
DIRECTORATE COMMUNITY SERVICES FOR THE PERIOD 01 JULY 2020
UNTIL 31 DECEMBER 2020 | 1 |
| 2. | BENEFICIARIES: MOUNT PLEASANT CATCHMENT AREA: INTEGRATED
RESIDENTIAL DEVELOPMENT PROGRAMME (IRDP): SITE C1,
SWARTDAM ROAD, ZWELIHLE | 7 |
| 3. | TRANSFER: OVERSTRAND MUNICIPALITY TO BERTRAM JULIAN
JULIUS: ERF 736, HAWSTON | 14 |

**AGENDA of the
Portfolio Committee : Community Services
23 March 2021
(Also the agenda for the Mayoral Committee Meeting : 31 March 2021)**

**1.
PERFORMANCE REPORT: BASIC SERVICE DELIVERY WITHIN THE
DIRECTORATE COMMUNITY SERVICES FOR THE PERIOD 01 JULY 2020 UNTIL
31 DECEMBER 2020**

9/1/2/2

T Steenberg

Deputy Director: Operational Services

02 February 2021

(028) 313 8982

1. Executive Summary

To inform Council of the basic service delivery activities performed during the period of 1 July 2020 until 31 December 2020.

2. Service Delivery and Budget Implementation Plan - IGNITE

Directorate: Community Services
Operational Services

3. Compliance with Strategic Priorities

Provision of democratic, accountable and ethical governance
Provision and maintenance of municipal services
Creation and maintenance of a safe and healthy environment

4. Delegated Authority

Executive Mayor

5. Legal Requirements

Constitution of the Republic of South Africa, 1996
Local Government: Municipal Systems Act, 32 of 2000
Maintenance Management Policy, 2011
Service Delivery and Budget Implementation Plan (SDBIP) 2020/21

6. Background/Discussion/Evaluation/Conclusion

Background

The report includes basic service delivery activities in the disciplines of sewerage (network maintenance), water (network maintenance), solid waste, sewerage tanker services, streets and stormwater. Planned/routine maintenance (pro-active maintenance) are accounted for in the report. The mentioned activities are recorded in the form of work orders in an electronic

**AGENDA of the
Portfolio Committee : Community Services
23 March 2021
(Also the agenda for the Mayoral Committee Meeting : 31 March 2021)**

Engineering Management Information System (Emis) and relate directly to the Key Performance Indicators (KPIs) of the responsible managers.

Discussion

In terms of the Key Performance Indicators (KPIs) as reported on the SDBIP, 92% of all requests for work (works orders) need to be completed within the next calendar month. A summary of the works orders received/completed for the reporting period is attached as Annexure A.

All 156 sub-departments (4 towns x 39 sub-departments) reached their target of 92%.

TABLE 1: THE TOTAL NUMBER OF WORKS ORDERS RECEIVED FOR THE AREAS:

AREA	JULY - DECEMBER 2020/21			JULY - DECEMBER 2019/20
	ACTUAL	% TOTAL	% COMPLETED	% PREVIOUS YEAR
KLEINMOND	18421	47%	100%	23%
HERMANUS	10789	28%	100%	7%
GANSBAAI	8923	23%	100%	3%
STANFORD	973	2%	100%	-19%
TOTAL	39106	100%	100%	12%

TABLE 2: THE TOTAL NUMBER OF WORKS ORDERS RECEIVED FOR THE SERVICES:

SERVICES	JULY - DECEMBER 2020/21			JULY - DECEMBER 2019/20
	ACTUAL	% TOTAL	% COMPLETED	% PREVIOUS YEAR
BEACHES	753	1,9	100%	-6%
PARKS	1180	3,0	100%	-1%
SEWERAGE	2076	5,3	100%	22%
SOLID WASTE	2627	6,7	100%	-3%
STREETS	1235	3,2	100%	10%
STORMWATER	515	1,3	100%	72%
TANKERS	26415	67,5	100%	11%
WATER	4305	11,0	100%	28%
TOTAL	39106	100%	100%	12%

**AGENDA of the
Portfolio Committee : Community Services
23 March 2021
(Also the agenda for the Mayoral Committee Meeting : 31 March 2021)**

NOTES:

OVERALL % INCREASE

- An increase of 12% works orders received year on year.

SEWERAGE

- Total number of works orders for the sewerage service for Overstrand increased with 22%, due to the preventative maintenance with regard to sanitising of public ablution facilities for example at taxi ranks and informal settlements.

STORMWATER

- Increase in service request up to 72% due to rainfall season being part of the reporting period.

TANKERS

- Number of 14731 works orders received from Kleinmond were for tanker services and accounts for 80% of the total for the particular administration.
- Kleinmond Administration had a 14% tanker increase year on year.

WATER

- The commencement of the water meter replacement programme resulted in an increase of 28% in the number of requests received under water services.
- An increase of 36 burst water pipes in Kleinmond occurred during November and December compare to the previous year.

7. Financial Implications

None

8. Staff Implications

None

9. Comments from other Departments, Divisions and Administrations

None

10. Annexures

Annexure A: Quarterly Performance report (1 July 2020 to 31 December 2020)

**AGENDA of the
Portfolio Committee : Community Services
23 March 2021
(Also the agenda for the Mayoral Committee Meeting : 31 March 2021)**

RECOMMENDATION:

that the content of the report **be noted**.

RESPONSIBLE OFFICIAL :

**T STEENBERG
D VAN RHODIE
T MARX
J SOLOMONS**

TARGET DATE FOR IMPLEMENTATION :

ONGOING

**AGENDA of the
Portfolio Committee: Community Services
23 March 2021
(Also the agenda for the Mayoral Committee Meeting: 31 March 2021)**

**1.
PERFORMANCE REPORT: BASIC SERVICE DELIVERY WITHIN THE
DIRECTORATE COMMUNITY SERVICES FOR THE PERIOD 01 JULY 2020 UNTIL
31 DECEMBER 2020**

9/1/2/2

T Steenberg

Deputy Director: Operational Services

02 February 2021

(028) 313 8982

**THIS MATTER SERVED BEFORE THE JOINT PORTFOLIO COMMITTEE ON
23 MARCH 2021, WHICH COMMITTEE SUPPORTED THE RECOMMENDATION**

RESPONSIBLE OFFICIAL :

**T STEENBERG
D VAN RHODIE
T MARX
J SOLOMONS**

TARGET DATE FOR IMPLEMENTATION :

ONGOING

**BI - ANNUAL REPORT
01 JULY 2020 TO 31 DECEMBER 2020**

DEPARTMENTS	Overstrand		Hermanus		Gansbaai		Kleinmond		Stanford	
	Received	% Comp	Received	% Comp	Received	% Comp	Received	% Comp	Received	% Comp
BEACHES										
GENERAL	753	100%	208	100%	308	100%	239	100%	0	0%
TOTAL - BEACHES	753	100%	208	100%	306	100%	239	100%	0	0%
PARKS										
BUSH CLEARING	36	100%	5	100%	30	100%	1	100%	0	0%
CUT GRASSWEED/PAVEMENTS	224	100%	105	100%	72	100%	46	100%	1	100%
CUT TREES AND OR BRANCHES	44	100%	29	100%	8	100%	6	100%	1	100%
GENERAL	655	100%	338	100%	130	100%	130	100%	57	100%
IRRIGATION	31	100%	0	0%	30	100%	1	100%	0	0%
MAINTENANCE - PARKS/GARDEN	36	100%	4	100%	31	100%	1	100%	0	0%
PRUNING OF TREES	31	100%	3	100%	25	100%	1	100%	2	100%
REMOVE BRANCHES/FALLEN TREES	123	100%	55	100%	35	100%	31	100%	2	100%
TOTAL - PARKS	1180	100%	539	100%	361	100%	217	100%	63	100%
SEWER										
BLOCKAGES	1,094	100%	908	100%	43	100%	100	100%	43	100%
GENERAL	842	100%	447	100%	253	100%	84	100%	58	100%
SEWERAGE CONNECTION	21	100%	8	100%	10	100%	2	100%	1	100%
SPILLAGE	119	100%	97	100%	15	100%	6	100%	1	100%
TOTAL - SEWER	2076	100%	1460	100%	321	100%	192	100%	103	100%
SOLID WASTE										
BUSINESS REFUSE	156	100%	52	100%	52	100%	26	100%	26	100%
DOMESTIC REFUSE	1,147	100%	572	100%	288	100%	235	100%	52	100%
GENERAL	1,021	100%	332	100%	308	100%	321	100%	60	100%
ILLEGAL DUMPING - CLEAN UP	9	100%	3	100%	1	100%	5	100%	0	0%
PUBLIC REFUSE	294	100%	104	100%	190	100%	0	0%	0	0%
TOTAL - SOLID WASTE	2627	100%	1063	100%	839	100%	587	100%	138	100%

A112

DEPARTMENTS	Overstrand		Hermanus		Gansbaai		Kleinmond		Stanford	
	Received	% Comp	Received	% Comp	Received	% Comp	Received	% Comp	Received	% Comp
STREETS										
GENERAL	824	100%	315	100%	189	100%	271	100%	49	100%
INVESTIGATE - STREETS	21	100%	12	100%	4	100%	4	100%	1	100%
KERBS	39	100%	24	100%	9	100%	4	100%	2	100%
REPAIR POTHoles	129	100%	69	100%	30	100%	25	100%	5	100%
SIGNS & ROAD PAINT	222	100%	139	100%	49	100%	32	100%	2	100%
TOTAL - STREETS	1235	100%	559	100%	281	100%	336	100%	59	100%
SWATER										
BLOCKAGES - SWATER	203	100%	136	100%	1	100%	64	100%	2	100%
CLEAN STORM WATER CHANNELS	108	100%	31	100%	17	100%	57	100%	3	100%
GENERAL	204	100%	72	100%	40	100%	87	100%	5	100%
TOTAL - SWATER	515	100%	239	100%	58	100%	208	100%	10	100%
TANKERS										
BULK DRAIN PUMPED	85	100%	0	0%	85	100%	0	0%	0	0%
GENERAL	136	100%	5	100%	128	100%	0	0%	3	100%
PUMP NO CHARGE	95	100%	17	100%	50	100%	6	100%	22	100%
PDA TOILETS	157	100%	0	0%	128	100%	0	0%	29	100%
PUMP TANKS	25,942	100%	5,21	100%	5,645	100%	14,731	100%	356	100%
TOTAL - TANKERS	26415	100%	5232	100%	6036	100%	14737	100%	410	100%
WATER										
BURST WATER PIPE	147	100%	13	100%	3	100%	126	100%	5	100%
GENERAL	3,046	100%	887	100%	580	100%	1,47	100%	109	100%
LEAK	582	100%	291	100%	70	100%	157	100%	64	100%
MAINTENANCE - RETICULATION - WATER	12	100%	0	0%	8	100%	4	100%	0	0%
MOVE WATER METER	58	100%	33	100%	16	100%	7	100%	2	100%
NEW WATER CONNECTION	132	100%	34	100%	34	100%	59	100%	5	100%
NO WATER	328	100%	231	100%	10	100%	82	100%	5	100%
TOTAL - WATER	4305	100%	1489	100%	721	100%	1905	100%	190	100%
BI-ANNUAL TOTAL:	39106	100%	10789	100%	8923	100%	18421	100%	973	100%